

Ohio Library Support Staff Institute (OLSSI)
“Growing Together to Improve the Future”
August 3 – 6, 2003

Sunday, August 3, 2003

- 2:30 p.m. – 5:00 p.m. **Registration**
 Caples Residence Hall – 1st Floor
- 5:15 p.m. – 6:30 p.m. **Dinner, Welcome & Introductions**
 Gund Commons Large Activity Room
- 7:00 p.m. – 8:30 p.m. **“Haunted Kenyon” Tour**
 Daniel P. Turner

Monday, August 4, 2003

- 7:45 a.m. – 8:45 a.m. **Breakfast**
 Gund Commons Dining Area
- SESSION 1**
- 9:15 a.m. – 11:45 a.m. **What to Check Before You Call a Tech!**
 Samuel Mather Hall, Room 201
 Instructor: Corey Seeman, University of Toledo Libraries
- 9:15 a.m. – 11:45 a.m. **Just for Copy Cats**
 Samuel Mather Hall, Room 206
 Instructor: Donna Schroeder, OHIONET
- 12:00 p.m. – 2:00 p.m. **Lunch**
 Gund Commons Dining Area
- SESSION 2**
- 2:15 p.m. – 4:45 p.m. **Effective Web Searching**
 Pierce/Dempsey Hall
 Roth Lab, Room 1
 Instructor: John Burke, Miami University Middletown
- 2:15 p.m. – 4:45 p.m. **Support Staff as Supervisors**
 Samuel Mather Hall, Room 206
 Instructors: Susan Weldon & Bonnie VandenBos
 Wright State University
- 5:30 p.m. – 6:30 p.m. **Dinner**
 Gund Commons Dining Area
- EVENING SESSION**
- 7:00 p.m. – 9:00 p.m. **Education Opportunities for Support Staff:**
 State & National Levels
 Hayes Lecture Hall

*Instructors: John Burke, Miami University Middletown
Linda S. Dobb, Bowling Green State University*

Tuesday, August 5, 2003

7:45 a.m. – 8:45 a.m. **Breakfast**
Gund Commons Dining Area

SESSION 1

9:15 a.m. – 11:45 a.m. **EBSCO Database Training**
Pierce/Dempsey Hall
Roth Lab, Room 1
Instructor: Dorrie Sacksteder

9:15 a.m. – 11:45 a.m. **Ohio Authors, Literature and Resources**
Samuel Mather Hall, Room 201
Instructor: Linda Hengst, Ohioana Library

12:00 p.m. – 1:00 p.m. **Lunch**
Gund Commons Dining Area

SESSION 2

1:30 p.m. – 4:00 p.m. **Beyond EBSCO: A Hands-On Review of
Ohio's Other Library Database Resources**
Pierce/Dempsey Hall
Roth Lab, Room 1
Instructor: Jay Burton, State Library of Ohio

1:30 p.m. – 4:00 p.m. **Dealing with Difficult Patrons**
Hayes Lecture Hall
*Instructors: Officers Dave Ferimer & Robert Wood
Ohio State University Police*

EVENING FREE

Wednesday, August 6, 2003

7:45 a.m. – 8:45 a.m. **Breakfast**
Gund Commons Dining Area

SESSION 1

9:15 a.m. – 11:15 a.m. **Changing Roles of Support Staff**
Hayes Lecture Hall

Panelists:

*Linda S. Dobb, Bowling Green State University
Sarah Brown, Mason Public Library
Priscilla Ratliff, Ashland, Inc.
Glenda Thornton, Cleveland State University Libraries*

11:30 a.m. – 12:00 p.m. **Closing Ceremony**